

EDUCATION

INTERACTIVE MEDIA DESIGN

Algonquin College | College Diploma
Ottawa, Ontario (Jan 2023 - Jan 2025)

HIGH SCHOOL

Lester B Pearson | Diploma
Ottawa, On. Canada (2014- 2017)

LANGUAGES

SPANISH

Native proficiency

ENGLISH

Full professional proficiency

FRENCH

Basic proficiency

Skills & Tools

- HTML5
- CSS3
- Javascript
- CMSs (Wordpress, Drupal, Shopify)
- Vue.Js
- Vite
- GitHub
- Bootstrap & Tailwind CSS
- FireBase
- Figma
- React
- Communication
- Problem Solving
- Reliability
- Photography & Videography
- Time Management
- Attention to detail
- Responsive Web Development

References available upon request.

NICOLAS RODRIGUEZ ORTIZ

Web Developer & Designer

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EXPERIENCE

Website Process Support

Algonquin College - Ottawa, Canada (July 2024 - Dec 2024)

- Revamped item display templates using HTML and CSS, improving design consistency and accessibility.
- Created reusable templates for non-technical staff to easily manage content.
- Designed graphics and mockups for campus store items and promotional materials.
- Improved user experience by optimizing the site's structure and functionality.
- Ensured responsive and visually appealing layouts aligned with branding.

Coffee Shop Associate

Tim Hortons - Ottawa, Canada (2020 - 2023)

- Delivered exceptional customer service.
- Resolved customer concerns promptly through collaborative problem-solving.
- Managed inventory, maintaining stock levels and product availability.
- Supported team collaboration and efficiency during high-pressure periods.
- Enhanced workflow and operational efficiency in a fast-paced setting.

Technology Sales Associate

Staples Canada - Bank St, Ottawa, Canada (2018 - 2019)

- Communicated product benefits effectively, addressing customer objections.
- Provided tailored recommendations based on customer needs.
- Maintained visually appealing merchandise displays.
- Resolved device and software issues through collaborative troubleshooting.
- Enhanced customer experiences by delivering personalized tech solutions.